Guide

FINOVA

Broker Payments

Lender Registration Process Guide

Document: FINOVA/MC/2005/002

24th November 2026

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FINOVA

Lender	Registering for the first time	Adding of amending payment route
Accord	For residential products: www.accordmortgages.com/contact/register For buy to let products: www.accordmortgages.com/btl/tools-and-guides/how-to-register Please ensure you select Finova as your payment route.	Call 0345 1200 866 to change to Finova.
Aldermore	www.aldermore-brokerportal.co.uk/MolRegistration/	You will be asked per case to select payment route ensure Finova is selected.
Bank of Ireland (Limited Distribution)	https://www.bankofireland4intermediaries.co.uk/ Click register and follow the registration process ensuring Finova is selected as payment route.	During mortgage application process, select Finova as payment route.
Barclays	https://intermediaries.uk.barclays/home/ Click register. During mortgage application process, select Finova as payment route.	If you are currently registered with Barclays and wish to add Finova as a payment route, send your request via email to brokersupport@barclays.com
Bath Building Society	How To Submit Business - Bath Building Society	During mortgage application process, select Finova as payment route.
Bluestone Mortgages	www.bluestone.co.uk/UK/Mortgages/Adviser/Register	During mortgage application process, select Finova as payment route.
BM Solutions	www.bmsolutions.co.uk Select register on the top left hand side of the 'home page'. During mortgage application process, select Finova as payment route.	During mortgage application process, select Finova as payment route.
Buckinghamshire Building Society	https://brokeronline.bucksbs.co.uk/	Input Finova on application form under the Introducer section on Page 1.
BuildLoan	https://broker.portal.buildloan.co.uk/register.php After clicking 'Register' you will be taken through the steps to create your Unicus account. On submission of your registration, you will receive a confirmation email from 'Customer Support'. Shortly afterwards, you will receive an activation email with our login details from 'Mortgage Sales' including a link to reset your password.	To be confirmed.
Bridge Help	Contact Kate Snodden or Eliza Frosdick at: Katie Snodden - katie@bridgehelp.co.uk 07395 318933	Contact Kate Snodden or Eliza Frosdick at: Katie Snodden - katie@bridgehelp.co.uk 07395 318933
Central Trust	Contact Central Trust on 0800 980 6100.	During mortgage application process, select Finova as payment route.
CHL Mortgages	https://chli.co.uk/ and select the register button.	During mortgage application process, select Finova as payment route.
Clydesdale Bank	https://forms.clydesdalebankintermediaries.co.uk/brk-lm/3plm-web/register.ctl	The Business Principle needs to email Broker.RiskGovernance@cybg.com
Coventry	Contact Intermediary Support - 0845 757 3612 using option 1.	If you are currently registered with Coventry and wish to add Finova as a payment route, simply call their Registrations Team on 0845 757 3612

		using option 1 or send your request via email to intermediaries@thecoventry.co.uk
Darlington Building Society	https://intermediariesonline.darlington.co.uk/Account/Login?ReturnUrl=%2f Ensure you click the link in your activation email before logging in.	To update your payment route, please email intermediaries@darlington.co.uk with your request.
Dudley Building Society	If the intermediary is a DA, Dudley will send them a panel application form and contract (standard terms and conditions). Once registered the Lender will issue login details to their intermediary portal so the adviser can start submitting business. For AR's, the Lender will firstly need to register the DA if not already registered with them. If the DA is registered, they send a data capture form which is a lot more light touch.	When filling out the form and contract, Finova will be referenced. If not, Finova can be added to your account as a payment route by the Broker calling or emailing to request an update.
esbs	www.esbs.co.uk/intermediaries. Once registered, you'll need to activate the auto-email that is sent to your address. This will enable access to the portal. Brokers will be able to create clients and submit an enquiry form whilst waiting for the registration to be approved.	Letters of Authority are accepted on behalf of the Broker.
Even	https://www.joineven.com/intermediaries/broker-panel/ Then, request Finova as your payment route.	Intermediaries already registered can update their payment route by emailing intermediaries@joineven.com and requesting the change.
Family Building Society	https://intermediaries.familybuildingsociety.co.uk Click on Online Application and follow the steps from there.	Please send an email over to: loansunderwriting@familybsoc.co.uk asking for Finova to be added to your club drop down list.
Fleet Mortgages	http://www.fleetmortgages.co.uk/ Click "register" and follow the process.	If you are already registered with Fleet when completing a DIP, a drop-down box will appear for payment route, ensure Finova is selected. This well then become your default setting.
Foundation	https://www.foundationforintermediaries.co.uk/register/ Follow the process to register for Finova.	If you are currently registered, you will need to re-register with Foundation and select Finova as your payment route. https://www.foundationforintermediaries.co.uk/register/
Furness	https://intermediaries.furnessbs.co.uk/register.php During registration select Finova as your preferred mortgage club.	Indicate on application form Finova.
Gatehouse Bank	https://gatehousebank.com/intermediaries Select Finova from the drop-down box under clubs. If you have any issues, please call 08000 356 544.	Intermediaries can select Finova from the drop-down box under clubs.
Gen H	https://app.generationhome.com/brokers/sign_in	Intermediaries already registered can update their payment route by emailing brokerregistrations@generationhome.com and requesting the change.
Glenhawk	To register, Brokers can complete the introducer form available via Glenhawk directly, or info@Finova.tech. If the broker wants to introduce regulated loans, the Lender will require a copy of their PI cover.	Brokers are to indicate on the application that they are introducing through Finova.
Godiva	Contact Intermediary Support - 0845 757 3612 using option 1.	If you are currently registered with Godiva and wish to add Finova as a payment route, simply call their Registrations Team on 0845 7573612

		using option 1 or send your request via email to intermediaries@thecoventry.co.uk
Greenfield Mortgages	To register with Greenfield, call them on 0800 779 7097 and run the enquiry past them. Intermediaries then register with them when they fill out their application form for the first time via their website: https://greenfieldmortgages.com/	Intermediaries need to quote Finova as their preferred payment route in all contact with Greenfield.
Halifax	To register for Halifax go to www.halifax-intermediaries.co.uk Click on the Placing Business tab then Register to Place Business. Next Choose Option 1. Register to Join Our Panel. Complete and submit the form entering Finova as name of mortgage Club.	Follow the same process to the left.
Hampshire Trust Bank	Brokers register by completing a FCA Regulated Intermediary Registration Form found on our website Rate Cards and Key Documents | Hampshire Trust Bank (HTB) and sending to our Broker Registrations department by email on brokerregistration@htb.co.uk Any questions can be answered by the same department by phone on 020 7862 6244	An existing user will need to contact Broker Registrations by phone on 020 7862 6244 or by email on brokerregistration@htb.co.uk They will be asked to email from their registered user email confirming that they would like to change their club to Finova
Harpenden Building Society	There is a manual process for registration which is completed once an enquiry is progressing to full application. An email needs to be sent to brokerteam@harpendenbs.co.uk	Application submission process is manual therefore as long as you are registered then you just need to write 'Finova' in the relevant box in the Intermediary Section on the application form.
Hinckley & Rugby	Brokers would need to visit H&R website www.hrbs.co.uk/introducers and use the login/register button, when registering you can select Finova as your payment route.	Brokers will need to contact H&R to add Finova as their payment route.
Hodge Lifetime	There is no pre-registration process required. Simply note Finova as your payment route on the Mortgage Application form or illustration request.	If you have used another Mortgage Club for Hodge Lifetime business, then simply tell the Broker support team to use Finova for future cases.
Hope Capital	Broker will need to complete the Lenders Accreditation forms, which would need to be with them on or before receipt of their first application submission. Forms are available via the Club or the Lender.	Brokers will need to email bdmoffice@hope-capital.co.uk and the Lender will handle the changeover.
HSBC (Limited Distribution)	Registration with HSBC is subject to limited distribution, for more information please contact Finova's Help Desk on 01275 400669	The firm's principal to email HSBC explaining their requirements to switch payment route to Finova. intermediary.proc.fees@hsbc.com
Inflow Finance	Please contact Senior Business Development Manager, Kuldeep Sondhi on 0333 050 8027	Intermediaries need to quote Finova as their preferred payment route in all contact with Inflow Finance.
Interbay	www.interbay.co.uk and follow the registration process.	If you are already registered for Interbay you can select Finova as payment route when submitting an application.
Kensington Mortgages	TBC	TBC
Kent Reliance	http://www.kentrelianceforintermediaries.co.uk/register	To add Finova as payment route you need to login into your account and under your profile settings select Finova.

Keystone	https://kos.keystonepropertyfinance.co.uk/signup.asp Please ensure you select Finova as your payment route.	To add Finova as Payment route, complete the registration form again using the link: https://kos.keystonepropertyfinance.co.uk/signup.asp and ensure to Select Finova as Payment route.
Landbay	To register go to https://landbay.co.uk/intermediaries and select register and follow the process, selecting Finova as payment route. You will then need to verify your email address using the email sent out by Landbay.	If you are already registered with Landbay you can email enquiries@landbay.co.uk to change payment route to Finova.
Leeds Building Society	www.leedsbuildingsociety.co.uk/intermediaries	If you have already registered with Leeds Building Society, but not previously submitted business through Finova then email registrations@leedsbuildingsociety.co.uk asking for Finova to be added to your details so it will appear as a payment route option for you to choose when you log in to submit a case.
Legal & General Home Finance	https://www.legalandgeneral.com/adviser/retirement/register/ Select which option you want to register for. Please ensure you select Finova as your payment route.	If you are already registered with L&G Home Finance just select Finova as your payment route when completing an application.
Lendinvest	https://btl-applications.lendinvest.com/Portal/PreLogon/Logon	If you are already registered with Lendinvest, when completing an application, you can select Finova as payment route.
LiveMore	https://portal.livemorecapital.com/bp/login	Once registered you can select Finova as your payment route from the drop down during an application.
LV=	https://www.lv.com/adviser Click on 'register'. Please ensure you select Finova as your payment route.	Once registered, you will just need to write Finova on your paper application form.
Mansfield Building Society	https://portal.mansfieldbs.co.uk/Account/Login?ReturnUrl=%2f	Once registered, you will need to select Finova within the dropdown in your application form.
Market Financial Solutions	To register, follow this link and complete your details, Register as a Broker | MFS (mfsuk.com)	Select Finova from when submitting a case.
Molo	New Brokers register via Molo's Broker Landing Page here and follow the Registration process.	Brokers can choose their Payment route for each application when they submit from a drop down list.
Monmouthshire Building Society	Visit the Mortgage Platform at https://portal.intermediaries.monbs.com/	Contact - https://www.mbsintermediaries.com/
More2Life	https://fastpath.more2life.co.uk/MolRegistration	Once registered Finova will show on drop down.
MPowered Mortgages	To register, follow this link and complete your details	Email brokersupport@mpowered.co.uk with full broker and firm details, outlining the request to change your Mortgage Club.
MT Finance	https://www.mt-finance.com/become-an-introducer/ Please ensure you select Finova as your payment route.	There is a facility to add Finova as your payment route via the enquiry form.
Nationwide	www.nationwide-intermediary.co.uk/ Click 'NFI Online Login/ Apply' on the top right-hand side.	To change your payment route first login then go to 'manage my details' on the left-hand side. At the top select 'Submission Routes' and add the submission route here under Finova.

NatWest	http://www.intermediary.natwest.com Select register with us.	Select Log In. Enter your User I.D & password then click select payment path. Finova will be available to select.
Newbury Building Society	To register Newbury will require the following information: company name, address, FCA number and full contact details. Their Intermediary Helpdesk will confirm registrations within one working day. Brokers will receive two e-mails with their username and a link to activate the account. The online registration form can be found here - https://online.newbury.co.uk/Portal/intermediary/Register	The broker will be able to select Finova via the online system.
Newcastle Building Society	To register go to http://www.newcastleis.co.uk/Intermediary-Website-Registration.aspx	Email Newcastle.intermediaries@newcastle.co.uk with full broker and firm details, outlining the request to change your Mortgage Club.
Norton Home Loans	https://www.nortonhomeloans.co.uk/register.	To update your payment route, enter Finova within the Mortgage Club field when completing your next DIP.
Nottingham Building Society	Nottingham Building Society intermediaries | Nottingham Building Society	During registration, you'll have the ability to select Finova as your preferred payment route. Those already registered will also have the ability to select Finova as your payment route, whilst completing a DIP.
Octane Capital	Visit https://portal.octanecapital.co.uk/forms/otn/RegisterIntermediary.aspx to register	Visit https://portal.octanecapital.co.uk/forms/otn/RegisterIntermediary.aspx to register
Paragon	https://www.paragonbank.co.uk/btl-registration-form Within the form intermediaries should indicate Finova as their payment route in the "Further details that may assist your registration" box.	Intermediaries should email mortgagesalessupport@paragonbank.co.uk requesting to change to Finova. N.B. Paragon only allow one payment route to be available, so any change is final until Paragon develop a drop-down selection.
Pepper Money	https://intermediarymortgage.peppergroup.co.uk/MolRegistration/ Please ensure you select Finova as your payment route.	Log into your account and under "User Profile" add Finova as payment route.
Post Office (Limited Distribution)	https://www.postoffice4intermediaries.co.uk/ Click register and follow the registration process. Please ensure you select Finova as your payment route.	During the mortgage application Process, you can select Finova as your payment route.
Pure Retirement	Broker can register on their portal under a DA header - https://www.pureretirement.co.uk/professionals/register/directly-authorised/ - Then add Finova as the mortgage club under heading "mortgage club"	The Broker can email registration@pureretirement.co.uk and instruct the Lender so they can update, or next case submission select Finova
Precise	https://precisemortgages.co.uk/SubmittingBusiness	Log in and go to your user profile page and select change submission route list. Then find Finova in the select mortgage club list and move it across to list.
Principality	https://www.principality.co.uk/en/Intermediaries/Register/Club-Reg-Form Please ensure you select Finova as your mortgage club.	If you are already registered and wish to change your payment route to Finova then please use the following link to register again ensuring you select Finova as the payment route. https://www.principality.co.uk/en/Intermediaries/Register/Club-Reg-Form

Proportunity	To register, Brokers will need to request registration forms from the business development team which will take no longer than 48 hours. Please call 020 3962 2051 or email bd@proportunity.co to request the registration form.	To update the payment route, Brokers will need to send an email to bd@proportunity.co and request their payment route is changed to Finova
Quantum Mortgages	https://www.qmlsystem.co.uk	An already registered Broker should select Finova from the "are you submitted via a mortgage Club" drop down
Roma Finance	Please visit Roma's website registration page to fill in your details. On submission, the form will be sent to your regional Business Development Manager who will contact you. Please state you are an Finova member within the initial registration form to ensure your payment route is set.	Registered brokers will need to get in touch with their Business Development Manager at Roma either via individual email or enquiries@romafinance.co.uk or call 0161 817 7480.
Saffron Building Society	https://mortgageapply.saffronbs.co.uk/ and click on the Register tab at the top of the page.	If you are already registered with Saffron click on your 'user profile' go to 'add or remove submission route' and select Finova on to your preferred list, then when you do a DIP you can select Finova as your Mortgage Club.
Santander	www.introducers.santander.co.uk/Security/Registration	If you are already registered with Santander for Intermediaries but do not have access to the Finova, then please send an email to the Santander for Intermediaries broker registration team msa@santander.co.uk quoting your introducer code requesting Finova be added to your account.
Scottish Widows	www.scottishwidows.co.uk/extranet/bank/register	If you are already registered with Scottish Widows Bank and wish to submit business through Finova then you will need to go through the Registration process again choosing Finova as your new payment route.
Skipton	www.skipton-intermediaries.co.uk and click 'register'.	If you are already registered with the Skipton, but have not submitted business to Finova previously, simply select Finova as fee route from the drop-down options when submitting cases.
SoMo	Register on the SoMo website directly, SoMo will contact the Broker to complete the Broker agreement.	Brokers already registered will need to complete a new Broker Agreement and it is detailed in there which Network/Club and payment route.
Stafford Building Society	Intermediaries should go to https://intermediaries.srbs.co.uk and follow the online registration process.	To add Finova as payment route simply email brokers@srbs.co.uk confirming you wish to use Finova as payment route.
Standard Life Home Finance	To register, Intermediaries just need their personal and company details, such as their FCA number. Once registered, they receive an email from the Lenders Adviser Support Team confirming their account is ready and details on how to get in touch should they need them.	Select Finova Payment and Mortgage Services when generating each Illustration.
StrideUp	To register, complete the form found here Seven Summits Financial Limited (list-manage.com)	Contact StrideUp via jon@strdeup.co to update your payment route.
Suffolk Building Society	To register, go to https://www.suffolkforintermediaries.co.uk/ then click join Suffolk's panel. You will then need to answer the registration questions and provide the relevant information. Note on your registration that you select Finova as your chosen payment route.	If you are already registered with Suffolk, you will need to contact the Society on 0330 123 1073 and ask for registration to be updated to add Finova as a payment route.

Swansea Building Society	Intermediaries should go to https://www.swansea-bs.co.uk/broker-zone/how-apply and follow the registration process	During the mortgage application Process, you can select Finova as your payment route.
TAB	Register | TAB HQ.	TBC.
Tandem Bank	https://www.tandem.co.uk/products/mortgages/green-mortgages or complete the Broker Registration Form	If you are already registered with Tandem, please provide FinovaPMS with a letter headed Letter of Authority to send to Lender.
The Mortgage Lender	https://themortgagelender.com/intermediary/ and click register. Please ensure you select Finova as your payment route.	Login and go to your registration page, here you should find the option to add additional payment routes and can select Finova.
The Mortgage Works	To register go to www.themortgageworks.co.uk and select TMW Online Login/ Apply on the right-hand side of the home screen and follow the steps.	If you are already registered with The Mortgage Works but have not submitted business to Finova previously then email salessupport@themortgageworks.co.uk and ask for Finova to be added as your submission route.
Tipton	Simply complete and return the paper Intermediary Registration form: https://www.thetipton.co.uk/intermediaries/our-application-process/intermediary-registration/	To change your payment route first login then go to 'manage my details' on the left-hand side. At the top select 'Submission Routes' and add the submission route here under Finova.
Together	www.mybrokervenue.co.uk Please ensure you select Finova as your payment route.	If you are already registered, you can contact Together at brokerrelations@togethermoney.com to switch & register to submit business through the Finova.
TSB (Limited Distribution)	Registration with TSB is subject to limited distribution, for more information please contact Finova's Help Desk on 01275 400669.	If you are already registered with TSB then Finova will now show in your drop down list to select when completing an application.
United Trust Bank	To register, complete the registration form online at UT Bank | (utbankmortgages.co.uk) and then select correct payment route in the drop down.	Email info@utbank.co.uk to request the update and the Lender will update internally or provide the Club with a letter headed Letter of Authority to send to Lender.
Vida Homeloans	Please go to our website at Vidahomeloans.co.uk and click on Register in the top right-hand corner of the home page and follow the instructions in the drop-down box.	You can either email enquiries@vidahomeloans.co.uk to advise of the additional submission route, or follow the actions to the left, but simply tick Finova as an additional submission route. This will not involve a full re-registration and typically will be done within 24 hours of receipt.
Virgin Money	https://intermediaries.virginmoney.com/registration-form	To amend your payment route to Finova just go to the below link and follow the steps https://intermediaries.virginmoney.com/amendment-form
West One	https://www.westoneloans.co.uk/broker-registration Or email brokersupport@westoneloans.co.uk.	Contact West One broker support team on 033 1234 556 or email brokersupport@westoneloans.co.uk
West One Bridging	Upon submission of the introducer agreement (WestOne Loans - The Home of Specialist Lending) there is a section which needs to be completed.	Contact West One to update registration.
Zephyr Homeloans	www.zephyrhomeloans.co.uk and select 'Register' at top, complete details and submit. You will then receive a confirmation email to confirm registered and can then log-in via the website. Go to 'user profile' and make sure 'Finova' is selected.	For Brokers already registered you will need to update 'user profile' add Finova and then select 'Finova' from the drop-down list during application.